Blackboard Test-Taking Tips for Students Taking Finals

June 26, 2019 Mark R Petersen

If you are taking final exams in *Blackboard*, the odds are that some of you will encounter issues while taking your exams. Fortunately, you can go a long way toward avoiding problems when taking tests in *Blackboard* if you follow this top-10 list of *Blackboard* test-taking tips:

- Use a wired internet connection, rather than a wireless connection.

- Use a computer, rather than a mobile device, when taking a test in Bb (unless your instructor confirms that the test is mobile-compatible).

- Use FireFox when taking a test in Bb.

- Clear your browser history and cache before taking a test (How do I do that?).

- Make sure your browser window is maximized.

- Don't have multiple tabs open in your browser.

- Have pop-up blocking enabled on your browser.

- Try not to have other applications open when you take tests in Bb.

- Don't have multiple Bb sessions open at the same time.

- Log out of Bb and log back in before taking your test, so that you start the test with a fresh Bb session.

    Please feel free to contact the Distance Learning Office (**629-7070** / *DLHelp@hvcc.edu*) if you have any questions about this!