Blackboard Tip of the Week: Bb Test-Taking Tips for Students Taking Finals

June 25, 2019 Mark R Petersen

Bb Learn 3500.0.5

Here is a short, but important, *Blackboard* tip for the end of the semester. Simply put, many students will be taking final exams in Bb, and the odds are that some of them will encounter issues while taking their exams. However, there are a number of steps that your students can take to reduce — if not eliminate — their chances of having an issue.

Students who follow this top-10 list of *Bb* test-taking tips, will go a long way toward avoiding problems:

- If possible, use a wired internet connection.

- Use a computer, rather than a mobile device, when taking a test in *Bb* (unless the instructor confirms that the test is mobile-compatible).

- Use *FireFox* when taking a test in *Bb*.

- Clear the browser history and cache before taking a test.

- Make sure the browser window is maximized.

- Don't have multiple tabs open in the browser.

- Have pop-up blocking enabled on the browser.

- Try not to have other applications open when they take the test.

- Don't have multiple *Bb* sessions open at the same time.

- Log out of *Bb* and log back in before taking the test, so that the test starts with a fresh *Bb* session.

    Use the following link to view previous Bb tips of the week: ***BBTOTW-Archive***.

    As always, please feel free to contact the Distance Learning Office (**629-7070** / *DLHelp@hvcc.edu*) if you have any questions about this!